Garcia & Giron MD PA Internal Medicine / Infectious Diseases

Efrain Garcia MD Angela M. Giron MD Yusvell Mori-Gonzalez ARNP

Welcome...

Welcome to the office of Dr. Efrain Garcia and Dr. Angela Giron... we value your confidence in our ability to address your specialized health needs. Our practice offers the highest quality medical care and professional standards offered in a warm, personal environment.

The staff of Garcia & Giron MD PA is dedicated to providing you with compassionate, comprehensive specialty care.

Enclosed in this packet is the information you need to create the necessary partnership between us. This packet is designed to assist you in maximizing the benefits of the services you receive from us.

When you come for your initial visit, please be sure to bring the following with you:

- 1. Completed Patient Registration forms (enclosed)
- 2. Completed Patient Health Questionnaire form (enclosed)
- 3. Medical insurance card and photo identification
- 4. Contact information for your Primary Care Physician or prior Physician (see Authorization For Release Of Confidential Information form)
- 5. List of Medications (include prescription, vitamins and supplements)
- 6. Referral and/or a script indicating reason for Infectious Disease consult (*if applicable*)
- 7. Copies of pertinent medical records, including: recent lab work, diagnostic testing and consultation/progress notes

We look forward to being of service to you.

Thank you for choosing Garcia & Giron MD PA.

Sincerely,

Susie Pontes-Jones

Susie Pontes-Jones Office Manager

> 3661 S. Miami Ave Suite #702 Miami, FL 33133

305.857.3330 305.857.3338 info@iddocsmiami.com www.iddocsmiami.com

# PATIENT REGISTRATION FORM

Patient information Patient Name:		Nickname (if a	nv).		
Date of Birth:					
Patient SSN:					
Address:					
City/State/Zip:					
Home Phone#			Nork #		
Driver's License State/Number:					
E-mail Address:					
Employment Status Employed: Employer Name: Retired Unemployed Marital Status Single Married Divorced		Pro	fessior	ו:	
Emergency Contact					
Name:		Relation	n:		
Address:		Phone:			
Whom may we thank for telling you	ı about our practi	ce?			
Physician Family Member	Friend	Insurance	V	Vebsite	
I UNDERSTAND THAT IT IS MY RESP ADDRESS, PHONE NUMBER, AND IN		FORM THE OFFICE	OF AN	IY CHANGE	ES TO MY
Signature of Patient, Insured, or Ben	eficiary			Date	

### GARCIA & GIRON MD PA

Diplomat of American Board of Internal Medicine and Infectious Diseases 3661 S. Miami Ave # 702, Miami, FL 33133 • TEL. 305.857.3330 • Fax: 305.857.3338

## **INSURANCE INFORMATION**

Insurance company:		Tel. #:	
Group #:	_ Policy #:		Eff. Date:
Insured Name:		Relations	ship:
Secondary Insurance			
Policy #:		Group #:	
PLEASE PRESENT INSURANCE CA	RD AND PICTURE I.D.		

I hereby give lifetime authorization for payment of insurance benefits to be made directly to Garcia & Giron MD PA and any assisting medical provider for services rendered. I understand that I am financially responsible for all charges whether or not they are covered by insurance. In the event of default I agree to pay all costs of collections, and reasonable attorney's fees. I hereby authorize this healthcare provider the release of any information relating to all claims for benefits submitted on behalf of me and/or dependents. I further expressly agree and authorize Garcia & Giron MD PA to submit claims for benefits for services rendered or services to be rendered without obtaining my signature on each and every claim to be submitted for myself and/or dependents and that I will be bound by this signature as though the undersigned personally signed the particular claim. I further understand that any sums due me if less than \$50.00 will be credited to my medical account.

I agree that a photocopy of this agreement shall be as valid as the original.

Authorized Signature

Date

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### PATIENT BILLING AND ACCOUNT POLICIES

1. The scheduling of an appointment constitutes an agreement to pay for professional time reserved exclusively for you. You are responsible for updating your address, telephone number and insurance at each visit. A complete information/financial form should be completed yearly.

2. We bill your insurance company for services rendered as a courtesy to you. In certain cases we may find it necessary to collect from you the fee for our services that were rendered to you even if you have insurance. For example, we were unable to verify that you have active insurance or the benefits available to you under your insurance policy could not be verified or are unclear. The amount collected is placed on account and if your insurance company pays for the services your payment will be refunded.

3. Your insurance company determines what services we provide will be paid for under the provisions of your policy. We have neither a guarantee of payment nor any control over your insurance company's decision to pay or deny a claim. You are responsible for any service rendered that is not paid for by your insurance company. Since we do not have knowledge of the details of every insurance plan available, we must rely on you to determine if we are participating providers with your insurance. Since every plan is different, please be sure to check your coverage if you have questions as to what your insurance will cover or pay for.

4. Please verify and ensure that we participate with your insurance plan as participation may have changed. If you are seen and our provider is not in network with your current plan or you were required to provide a referral and did not, you will be responsible for payment for services rendered. You are ultimately responsible for your insurance benefits, as well as the cost of your health care.

5. We are happy to share with you the information we have received regarding your plan benefits. We do not guarantee coverage by your insurance company and you should contact your insurance company regarding covered benefits if you are unsure about what your plan covers. If you have questions about your insurance policy and benefits, please refer to your health plan. If you have questions regarding our billing statement, please contact our **billing office at (305) 629-2669**.

6. All office visit co-payments and co-insurance are collected in accordance with the terms of your insurance company. We cannot waive co-payments, deductibles, co-insurance or non-covered service amounts under the terms of our contract with the various insurance plans. Payment of co-payments and co-insurance are due at the time of the office visit.

7. Any amounts that your insurance company identifies as 'patient responsible' that were not collected at the time of your visit are billed to you on a monthly statement. Statements are mailed monthly and balances are due at end of each month. It is your responsibility to send the amount due within 45 days of your statement to avoid being sent to collections and having your account closed with our practice.

8. Appointments must be cancelled **IN ADVANCE**. Our office gives a reminder call 48 hours in advance of scheduled appointments. If you need to cancel or reschedule please give us at least 24 hours' notice. If we do not have adequate notice we are unable to fill the appointment slot that we had reserved for you. In addition, no medications will be given for cancelled/no-show appointments. There is a no show fee charged for missed appointments: \$50 for a provider appointment, \$35 for a Lab appointment. This fee is not covered by insurance carriers or Medicare and will be your responsibility to pay before your next visit.

9. All healthcare providers bill for services using billing codes. These codes tell the insurance company what was done and why. Routine and preventative services cause confusion for many patients. It is not uncommon for patients in the course of a visit to receive both treatment for a problem and preventative service. If you discuss symptoms of acute or chronic diseases at your Preventative Care Visit (Physical) it is considered "diagnostic" and you will most likely be required to pay a copayment.

10. You may receive a statement from outside providers for services ordered by our providers such as labs, x-ray, etc. even when we have collected the specimens in our office. If you have questions about these statements please contact them directly. You should always inquire about your financial obligation with your insurance company for services rendered to you before they are performed. You are ultimately responsible for your insurance benefits, as well as the cost of your health care.

11. We charge \$35 for returned checks, plus an additional \$12.00 fee each time a check is returned unpaid by your bank. We may at our discretion, require that all future payments be made in the form of cash, cashier's check or money order.

12. Please be advised that if a balance remains unpaid without an attempt to pay the debt, you may be discharged from the practice. Once your account reaches 90 days past due we may turn the account over to an outside collection agency for payment. It is the policy of this office that when your account is placed into collections we will no longer see you as a patient and you will be required to transfer your care to another physician. All collection fees will be the patients' responsibility.

My signature below indicates my full understanding and consent to the above described policies.

Signature of Patient/Client/Guardian

### **OFFICE POLICIES AND PROCEDURES**

**EMAIL:** We will never disclose your email address to any third party. By providing us with your email address you are expressly authorizing us to communicate with you via email. We encourage all of our patients to use our HealthTracker system.

**MEDICAL FORMS:** We charge an administrative fee to complete certain work or insurance related documents presented by patients not directly related to medical insurance reimbursement of charges incurred at our office. We charge \$25 per form due prior to releasing the form. Please allow 7 business days to complete your form. You are responsible to complete your portion of the form and return it to the appropriate institution.

**RETURN PHONE CALLS:** Any requests for a return call from our providers must be explained to the office staff prior to receiving a return call. Many times, the office staff can resolve the issue/answer your question or you may speak with the Office Manager. Any "private medical matters" you do not want to discuss with our staff, will require a scheduled appointment. All non-emergent issues will be handled accordingly.

**REFERRALS:** If your insurance company requires us to issue a referral or prior authorization to another medical specialist or facility please review your benefits available for that specialist/facility directly with them. We make a reasonable effort to refer to specialists/facilities that participate with your insurance company, but we cannot guarantee their participation at the time of your visit. You should always inquire about your financial obligation for services rendered to you BEFORE THEY ARE PERFORMED. Additionally, it is your responsibility to provide any necessary referral information to <u>us</u> that your insurance requires prior to your visit with our office. If you are seen and our provider is not in network with your current plan or you were required to provide a referral and did not, you will be responsible for payment for services rendered.

LAB ORDERS: For your convenience labs ordered by our providers can be drawn in our office. However, at your request, we can give you a lab requisition to do your labs at Labcorp or Quest. Please call 2 days in advance so we can process your lab requisition. Since we have electronic interfaces with the labs, your lab orders, once printed, are good for five days (including weekends). Patient is responsible for picking up hard copy of requisition.

LAB RESULTS: It is important to us that you fully understand the results of your tests and the recommendations and treatment plans that may be necessary. We do not give results over the phone, mail or email. We require patients schedule an appointment to discuss test results in person with a healthcare provider. Once the results have been discussed with the provider, you will be given a hard copy of your results. Please save this copy to give to your case managers, other doctors, etc. as we will not fax results. You may access your lab results using our HealthTracker patient portal after being seen.

**PRESCRIPTION REFILLS:** It is the patient's responsibility to ensure not to run out of medication. Refills will be handled at the time of your office visit. If you need a refill, prior to a scheduled appointment and you have been seen within 3-6 months, your script may be refilled at the doctor's discretion. Many medications require close monitoring of labs; therefore, you may need to be seen in order to get a refill. When you need a refill of a medication that has been previously prescribed by us for you, please call your pharmacy and ask them to fax a refill request to our office at (305) 857-3338. If you are planning to travel out of town, make sure that a sufficient supply is available for use on your trip prior to travel. All prescription refills are done Monday to Friday between 9 a.m. and 5 p.m. Requests received after 2 p.m. will be handled the next business day. New prescriptions/antibiotics require an appointment to evaluate the appropriateness of the medication for you.

**CONTROLLED/NARCOTIC PRESCRIPTIONS:** Due to DEA regulations, prescriptions for controlled/narcotic medications will be handled at the time of your office visit. If you need a refill, prior to a scheduled appointment, and you have been seen within 3 months, your script may be refilled at the doctor's discretion. It will need to be picked up in person at our office at the doctor's discretion. Controlled/narcotic prescriptions will not be called-in or faxed nor can dosages be changed by phone. Be prepared to show your photo ID when picking up these prescriptions. This office does not replace lost/stolen prescriptions or medications. By signing this form, you agree that you received a copy and have had the opportunity to read our *Controlled Substance (Narcotic) Agreement* and agree to the terms set forth. You indicate that you understand any discussion about the use of narcotic medications, including side effects, and agree to start your treatment (if applicable) under the terms set by Garcia & Giron MD PA.

**PRIOR AUTHORIZATIONS:** Your insurance may require a prior authorization (PA) on a prescribed medication. Your options are to pay for the medication out of pocket, have us choose another medication, or have us file PA paperwork to your insurance. As a courtesy, we will file PA paperwork (at your request) free of charge (1) time per medication. Requests received after 2 p.m. will be handled the next business day. If denied, and you request we appeal your insurance's decision; there will be a \$25 fee. Submitting a PA does not guarantee an approval, the decision is ultimately made by your insurance company. PA's can take up to 30 days to obtain insurance company approval.

**PATIENT ACCESS TO MEDICAL RECORDS:** Medical records are confidential documents and will be released only when permitted by law or with proper written authorization by the patient. *Patients can access their records through our Patient Portal by visiting our website for the link or* <u>http://iddocsmiami.com/healthtracker portal</u> We also provide patients a copy of their consult/lab results at the end of each office visit. Medical records will be copied for transfer to another physician at no cost to the patient the first time they are requested. For any additional requests, there will be a reasonable fee for the preparation and/or photocopying of medical records. Note, provider has up to 30 days to furnish complete medical records. **NOTICE OF PRIVACY PRACTICES:** Our Notice of Privacy Practices provides information about how we may use and disclose protected health information about you. It also provides information about your rights as a patient of our practice and whom you may contact at our practice to ask questions about our privacy practices. By signing this form, you agree that you received a copy and have had the opportunity to read our Notice of Privacy Practices.

My signature below indicates my full understanding and consent to the above described policies.

Patient Name:	tient Name: Date of Birth:				
Signature: Da				e:	
Reason for you	ır visit today:				
SOCIAL H	ISTORY				
Marital Status Married	Single	Windowed	Divorced	Engaged	Significant Other
Children					
None	Son(s)	Daughter(s)			
Lives with					
Alone	Spouse	Father	Mother	Parents	Room-mate
Grandmother	Grandfather	Uncle	Aunt	Cousins	Guardian
Sister(s)	Brother(s)	Children	Son	Daughter	Significant Other
Race		Primary Langua		· · ·	
Asian	African America Hispanic		Island Pacific	Native American	Other
<u>Ethnicity</u> Pets	Hispanic	Not Hispanic			
None	Dog(s)	Cat(s)	Bird(s)	Reptile(s)	Horse(s)
Rodent(s)	Other(s)				
Occupation					
Stay at home / P	arent	Student	Employed Full-t	ime	Unemployed
Homemaker		Retired	Employed Part-1		
Job Title			Secondary Activity	:	
Nutrition					
Vegetarian	Poor Diet	Average	Good Diet	Excellent Diet	
<u>Exercise</u>					
None	Sedentary	Occasionally Wa	lking	Regular Walking	S
Occasionally Rur	-	Regular Running		Occasional Aero	bic Activity
Regular Aerobic	•		ht Lifting/Resistance		
Occasional Cardi	10		Lifting/Resistance exe		
Regular Cardio		Active Lifestyle,	no organized exercise	2	Yoga
Sexual Activity				<u> </u>	<u> </u>
None	Monogamous	Heterosexual	Homosexual	Bisexual	Anorgasmia
Erectile Dysfunct	tion reful partner selection	Premature Ejacu	lation	Satisfactory Sex	ual Function
	s) practice safe sex		Sexual Counseli	ng	Sexual Dysfunction
<u>Contraception</u>	sy practice sure sex			"o	Jexadi Dystatietion
None	Diaphragm	Vasectomy	Condoms	Spermicide	Hysterectomy
Spermicide	Menopause	Withdrawal	Oral Contracept		Tubal Ligation
Intrauterine Dev	rice	Contraceptive M	anagement		 Depo-Provera
Nuvaring	Abstinence	Contraceptive Co	ounseling/Advice		Natural Planning
<u>Smoking</u>					
No	Current smoker		Former Smoker		Never Smoked
Secondary Smok	ing Exposure		No Secondary S	moking Exposure	

SOCIAL HISTORY (Cont'd)						
Smoking Details 1/4 PPD 1.5 PPD Smoking Onset Age: Tobacco Exposure No Smoker(s) in Hor	-	1/2 PPD 3 PPD	3/4 PPD Occasional Cigare <b>Smoking Quit Age:</b>	1 PPD ette	1.25 PPD Less than 1/4 PPD	
Smoker(s) in Home		Smokes Inside		Smokes outside		
Alcohol None Recovering Alcoholi	_Rare c	Occasional Current Drinker	Socially	Dependent	Former Drinker	
Alcohol Details		3 drinks/wk 10-14 drinks per 3-4 drinks per da		5 drinks/wk 14-20 drinks per 5 or more drinks Irinking		
Illicit Drugs         None         Marijuana         Psicocybin Mushroo	Cocaine Crystal/Metham ms	Crack phetamine	Ecstasy Opium Other(s	Heroine PCP-Phencyclidi	LSD (Acid) ne (Angel Dust)	
Illicit Drugs Status         None         Drug Dependency         Drug(s) Onset:	Rare	Occasional	Socially Recovering Drug Drug(s) Quit Date:	Dependent Dependency	Former User	
Seatbelt	No	Occasional				

Patient Name:				Date of Birth:	
Signature:				Date	e:
FAMILY H	ISTORY				
Mother					
Alive&Well	Alive	Alzheimer's	Arthritis	Asthma	Kidney Disease
Coronary Artery		Migraines	Obesity	Stroke	High Cholesterol
Diabetes I	Diabetes II	Hypertension	Alcoholism	Myocardial Infa	
Hypothyroidism Cancer	Type(s) of Cancer(s)	Hyperthyroidism		Depression	Thyroid Disorder
No Cancer	No Diabetes	No Coronary Art	ery Disease	No Asthma	No Hypertension
Unknown		Deceased	Decease age:		
Father					
Alive&Well	Alive	Alzheimer's	Arthritis	Asthma	Kidney Disease
Coronary Artery		Migraines	Obesity	Stroke	High Cholesterol
Diabetes I	Diabetes II	Hypertension	Alcoholism	Myocardial Infa	
Hypothyroidism		Hyperthyroidism	, <u> </u>	Depression	Thyroid Disorder
Cancer	Type(s) of Cancer(s)				
No Cancer	No Diabetes	No Coronary Art	ery Disease	No Asthma	No Hypertension
Unknown		Deceased	Decease age:		
Sibling(s)	#	Sister(s)	#	Brother(s)	
Alive&Well	Alive	Alzheimer's	Arthritis	Asthma	Kidney Disease
Coronary Artery		Migraines	Obesity	Stroke	High Cholesterol
Diabetes I	Diabetes II	Hypertension	Alcoholism	Myocardial Infa	
Hypothyroidism		Hyperthyroidism	1	Depression	Thyroid Disorder
Cancer	Type(s) of Cancer(s) No Diabetes	No Coronary Art	ery Disease	No Asthma	No Hypertension
Unknown	No Diabetes		Decease ag		
Family History				5 - (- /	
Deceased	Alive	Alzheimer's	Arthritis	Asthma	Kidney Disease
Coronary Artery		Migraines	Obesity	Stroke	High Cholesterol
Diabetes I	Diabetes II	Hypertension	Alcoholism	Myocardial Infa	
Hypothyroidism		Hyperthyroidism		Depression	Thyroid Disorder
Cancer	Type(s) of Cancer(s)				
No Cancer	No Diabetes	No Coronary Art	ery Disease	No Asthma	No Hypertension
Unknown					
Adopted?					
Yes	No				

Patient Name:	Date of Birth:
Signature:	Date:
PAST MEDICAL HISTORY	
Chronic Illnesses (List All)	
Pregnancy	
Currently Pregnant Never Number of Past Pregnancies:	
Number of Vaginal Deliveries: Number of C-Section	ns:
Surgeries (List All)	
MEDICATIONS	
List all current Medications	

#### Allergies (describe all)

## AUTHORIZATION FOR RELEASE OF CONFIDENTIAL INFORMATION

Pursuant to Federal Regulation 42cfr, Part 2 ; Florida Statutes Chapters 381, 394-397 and/or 445, I authorize the release of my : Medical, psychiatric, psychological, alcohol and/or substance abuse treatment records, information about Sexually Transmitted Diseases including HIV Tests & Related Information and/or any other information considered sensitive information.

Please :	□ Mail cop	oies to:	🗆 Ғах сор	oies to:	□ Hold for pickup:
□ Garcia & Gi 3661 South Suite 702 Miami, FL, 3 Fax: (305) 8	Miami Ave 33133				
OR					
Name/Facil	ity:				Attention:
Address:					Phone:
City:	Sta	te:	Zi	p:	Fax:
Purpose of	🗆 Persona	I 🗆 Cont	inuing Ca	re (PCP or re	efer to specialist)
request:	🗆 Insuranc	ce 🗆 Lega		Change of t	reating doctor 🗆 Other

I understand that under state and federal confidentiality provisions only the above specified information can be released to only the above specified person(s) or agency. I also understand that I may revoke this release of information at any time provided that I notify the facility and/or physician in writing to this effect, but that revocation has no effect on action taken previously. This authorization shall remain in force until such time that the purpose for which it was given is accomplished or until one year from the time it is dated has passed.

Signature of Patient/Client/Guardian

Date

Name of Patient/Client

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